



Healthwatch North Yorkshire (HWNy) 2015/16 Annual Report

14/09/2016

Presented by: The report will not be formally presented – it is for the Board's information.

PLEASE NOTE: THE ANNUAL REPORT HAS BEEN CIRCULATED SEPARATELY, IN THE BOOKLET CONTAINING STRATEGY DOCUMENTS

Summary:

This report highlights the work undertaken by Healthwatch North Yorkshire over the last financial year.

With the organisation emerging from a period of transition midway through this year, the report carries a forward-looking tone. There is a specific focus on the organisation's internal reviewing of its own operations; from a new communications strategy, the make-up of the HWNY Board, and working more efficiently with limited resource.

Finally, the Report discusses HWNY's work plan priorities for the 2016/17 year.

Which of the themes and/or enablers in the North Yorkshire Joint Health & Wellbeing Strategy are addressed in this paper?

Themes	✓
Connected Communities	✓
Start Well	✓
Live Well	✓
Age Well	✓
Dying Well	✓
Enablers	
A new relationship with people using services	✓
Workforce	✓
Technology	
Economic Prosperity	

How does this paper fit with other strategies and plans in place in North Yorkshire?

- HWNY's involvement with statutory and non-statutory partners, connects us to services and their users at all stages of life; creating an on-going link to the 5 strands of this Board's Joint Health and Wellbeing Strategy.

- HWNY's plan to deliver a research project focusing on young people's mental health and wellbeing will aid NYCC's Young and Yorkshire agenda.
 - HWNY's obligation to be led by the experiences and preferences of both patients, and the public, is in line with the NYCC Community Plan which seeks to *"support and enable North Yorkshire communities to have greater capacity to shape and deliver the services they need and to enhance their resilience in a changing world."*
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What do you want the Health & Wellbeing Board to do as a result of this paper?

- To continue to support the new staff team, board members, and volunteers, at Healthwatch North Yorkshire as they seek to:
 - Renew the organisation's engagement with the public
 - Rebuild relations with stakeholders and partners across the county.
 - Deliver on their 5 2016/17 work plan projects, on top of any reactive work.
- To successfully complete a collaborative project between the H&W Board and HWNY; focusing on best practice in North Yorkshire's End of Life Care provision.